

A Multi Channel Order Management Solution

Track, fulfill, and manage all of your orders in one central location

RANDEMRETAIL IS A COMPLETE USER EXPERIENCE

that powers the entire inventory, order management, and fulfilment processes across all retail and B2B sales channels.

We will transform the way you do business. Cloud Native and Composable.



Our Product Suite

- ORDER MANAGEMENT SYSTEM
- BUY ONLINE, PICKUP IN STORE
- SHIP FROM STORE
- SAME DAY DELIVERY
- MULTI LEVEL INVENTORY
- RETURNS & REFUNDS
- ORCHESTRATION
- WAREHOUSE MANAGEMENT SYSTEM
- CHANNEL MANAGEMENT

Features for optimizing your customer channel experience

Main menu widget

Customizable main menu widget to suit the design and functionality of your website.

Embed store selector

Allows users to select a specific store location from a list or map view, which can be particularly useful for businesses with multiple physical locations.

Set rules to show certain stores

Ability to customize the display of store locations based on specific criteria or conditions. Ideal for businesses with multiple store locations, allowing to show only the stores that are relevant to a particular user.

Ability to search by radius or suburb

This allows users to search for store locations based on their proximity to a specific radius or suburb. This helps users find the store that is most convenient for them.

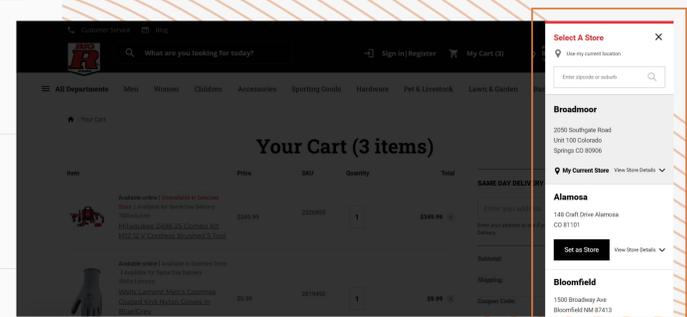
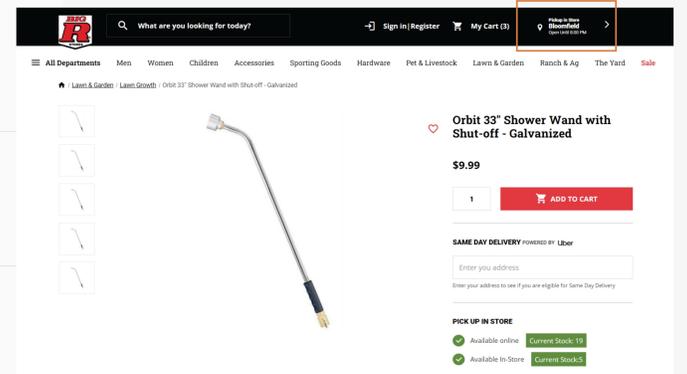
Change shoppable stores with one click

Allows users to view all stores located within a certain radius of a zipcode or postcode that you enter. By simply inputting the zipcode or postcode, you can access a list of all the stores within your range

View all stores around certain radius of zipcode/ postcode entered

Allows users to view all stores located within a certain radius of a zipcode or postcode that you enter. By simply inputting the zipcode or postcode, you can access a list of all the stores within your range

RANDEMRETAIL



Sample wireframe structure of our standard e-commerce store.

View inventory availability in selected store

Allows users to view the real-time inventory availability of a selected store. This means they can easily check whether a specific product is in stock at a particular store before making a trip to that location.



Shipping type available (ship, pick up in store, same day delivery)

We offer multiple shipping options to suit the users needs. They can choose to have their order shipped directly to their desired location, pick it up in-store, or even opt for same-day delivery.



Ability to see other location's availability

Users can easily view the availability of products at other locations if an item within their radius is out of stock.



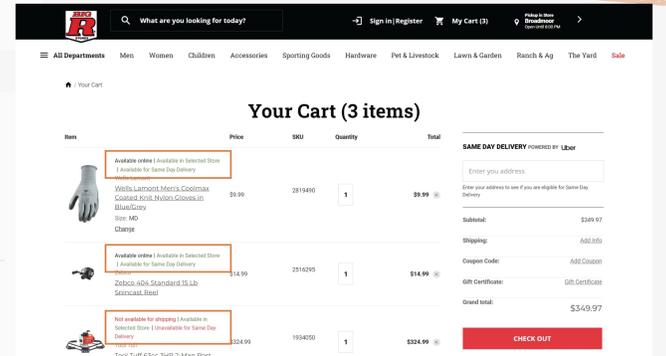
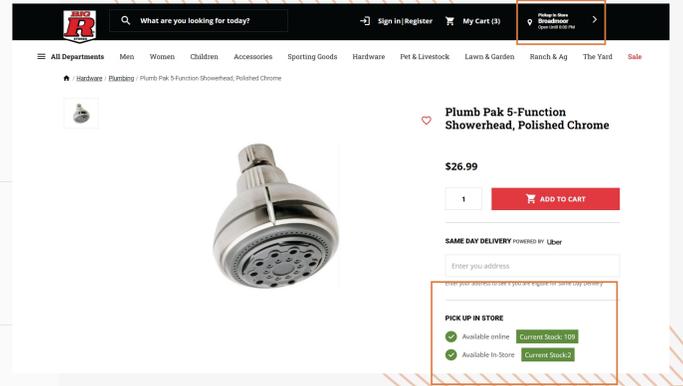
View product(s) SKU availability and shipping options

Allow users to easily view the availability of products by their SKU number, as well as the shipping options available. And check whether a specific product is in stock and select the most convenient shipping option.



Change location and shipping option from the cart page

Our system allows users to easily change the location and shipping option for their order directly from the cart page. This means that they can update their order details without having to go back and forth between different pages.



Sample wireframe structure of our standard e-commerce store.

Features for optimizing your retail operations

Turn all your stores and store inventory into mini-warehouses

Turn all of your stores and store inventory into mini-warehouses and fulfillment centers. Use existing inventory to fulfill online orders and meet customer demand efficiently. By turning stores into mini-warehouses, you can reduce shipping times and costs, improve inventory management, and increase customer satisfaction.



Enable your customers to shop from your stores for pick up

Offer your customers the convenience of shopping online and picking up their purchases in-store, reducing shipping times and costs while improving customer satisfaction. By enabling in-store pickup, you can also leverage your existing inventory and reduce the need for additional warehouse space.



Allow your customers to return their items to any of your stores

Allow your customers to return their items to any of your stores, regardless of where the item was purchased. This means that you can offer your customers the convenience of returning items to the nearest store, reducing shipping times and costs while improving customer satisfaction. By enabling returns to any store, you can also leverage your existing inventory and reduce the need for additional warehouse space.



Allow your customers to return their items paperlessly

Allow your customers to return their items without the need for physical receipts, making the return process more efficient and hassle-free. Offer your customers the convenience of returning items without having to worry about lost or forgotten receipts. By enabling paperless returns, you can also reduce the amount of paperwork involved in the return process, making it faster and easier for both your customers and your staff.



Create targeted campaigns to move aged inventory

This feature allows you to create specific campaigns that are designed to target customers who are most likely to be interested in purchasing the aged inventory.



Integrate your catalogue into Google Catalogue Marketplace*

- **Google Features:** Appear in the search for product term, product name terms.
- **Google Features:** Show shipping option available to the customer based on their location. Same day delivery, pick up in store etc..



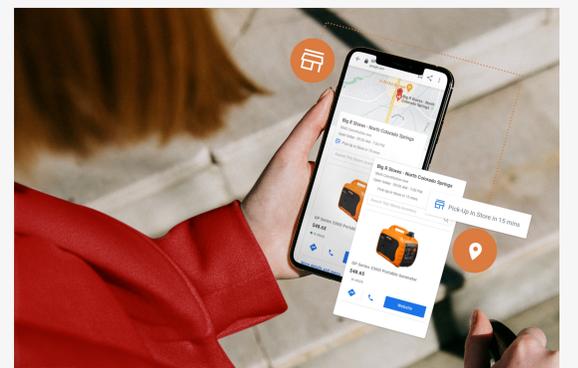
Increase your conversion by providing a clear shopping experience for your customers

Our product enables businesses to create a user-friendly and intuitive online shopping experience for their customers, with the goal of increasing conversion rates and driving sales.

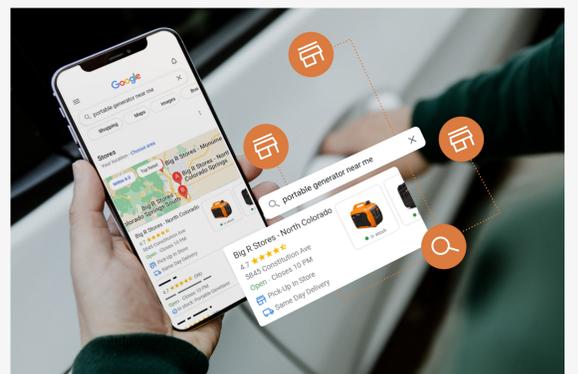


Email engine to manage and customize email and SMS communications

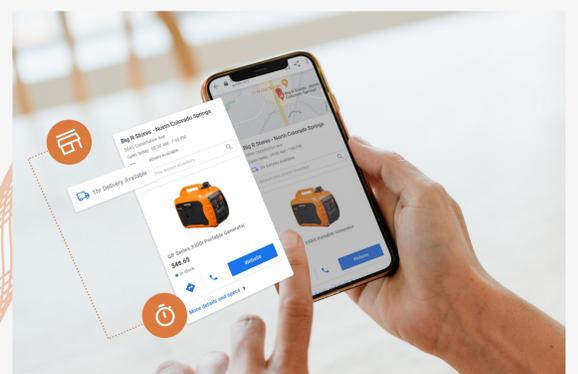
Manage and control your e-mail and SMS communication related to the customer's orders via our simple and powerful E-mail engine. Allowing your team to simply create templates by dragging and dropping pre-created elements such as banner, videos, text, images or create your own elements.



Your order ready for pick-up in 15 minutes



Search products that are in-stock & available for pick-up and delivery in your area



Have your items delivered as early as 1 hour

View your inventory in one centralized location

View your inventory in one centralized location, making it easier than ever to keep track of your stock levels and make informed decisions about your business.



View inventory availability per location / store / warehouse / 3PL

Get a real-time view of inventory availability and make informed decisions about where to allocate stock.



Enable flexible fulfilment strategy based on SKU type, family of product, category or brand.

Enable flexible fulfillment strategy based on SKU type, family of product, category, or brand. That is designed to provide you with the utmost flexibility when it comes to fulfilling your orders. Easily customize your fulfillment strategy based on the specific needs of your business.



Empower all stores to be able to fulfill orders using smart RANDEMRETAIL in-store fulfilment tool

Designed to help you streamline your operations and provide a seamless shopping experience for your customers. With this you can easily manage your inventory and fulfill orders from any location, making it easier to meet the needs of your customers.



Ability to provide flexible shipping including:

- Express or normal shipping (simply integrated into your in-store fulfillment tool)
- Pick up in store
- Offer flexible shipping by split shipping from different locations
- Offer inter-store transfers for consolidated orders



Create fulfilment orchestration

Our solution is designed to integrate seamlessly with your existing systems and processes, giving you complete control over your fulfillment operations. You can easily create workflows and automate your fulfillment process, reducing errors and improving efficiency. Our solution is designed to be flexible and customizable, so you can tailor it to meet your specific needs and requirements.



Create shipping orchestration

Have the ability to customize your shipping process from start to finish, ensuring that your packages are being delivered in the most efficient and cost-effective way possible. Our platform is designed with ease of use in mind, making it simple for even the most non-technical users to create and manage their own shipping orchestration.



Set up & Create your own workflow for Fulfillment & Shipping Operations

Features to optimize fulfilment and shipping

View all orders assigned to your store

Easily keep track of all the orders that have been placed, and manage them accordingly. You can quickly check the status of each order, see when it was placed, and when it's expected to be delivered.



Ability to filter orders by shipping type

Our platform, which offers the ability to filter by shipping type in orders. This feature allows you to quickly and easily sort through your orders based on the type of shipping you've selected, making it simple to keep track of which orders are ready to ship and which are still waiting to be processed.



Create specific fulfillment flow for your store

Customize the way orders are processed, from the moment they are placed to the moment they are shipped out to your customers. Our platform makes it easy to set up a fulfillment flow that works for you, whether you need to prioritize certain orders, track inventory levels, or ensure that orders are shipped out in a timely manner.



Turn on picking module to allow anyone in your store to pick items off the floor based on an order or a wave pick

With this module, you can turn on the picking feature, allowing anyone in your store to pick items off the floor based on an order or a wave pick. This feature is perfect for busy stores where you need to fulfill orders quickly and efficiently.



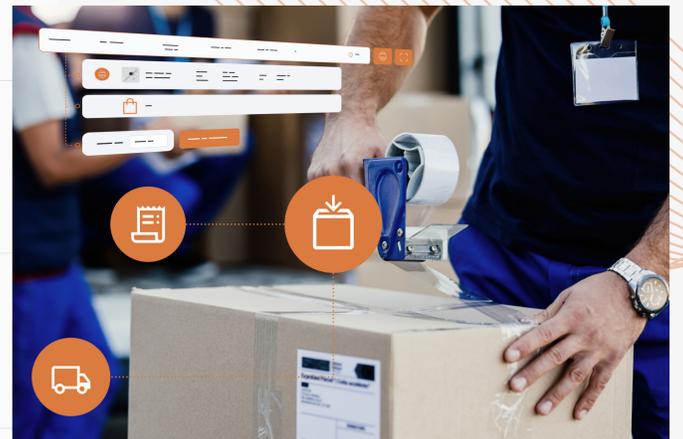
Turn on packing module to allow anyone in your store to pack items

Our innovative packing module that will revolutionize the way you handle packing in your store. With this new feature, you can turn on the packing module and allow anyone in your store to pack items with ease.



Turn on shipping module

Turn on shipping module allowing anyone in your store to ship all packed orders by simply clicking a print label. Our system will connect to the carrier and product the required label for them to print and ship. It is that simple, reducing your team's need to use multiple systems to ship and it increases their productivity.



Easily keep track of all the orders that have been placed, and manage them accordingly. You can quickly check the status of each order, see when it was placed, and when it's expected to be delivered.

Fulfill orders using different shipping methods

Our product is designed to handle all your shipping needs with ease and flexibility. With our system, you can choose from a variety of shipping options to suit your specific requirements. Our platform allows you to seamlessly integrate with different carriers and shipping providers, making it easy to manage your shipments from one central location.



Request, receive and ship interstore transfers seamlessly via our RANDEMRETAIL in-store fulfilment tool

Streamline your store's inventory management with our RANDEMRETAIL in-store Fulfilment tool, which allows you to request, receive, and ship interstore transfers seamlessly. With this powerful tool at your fingertips, you can easily manage your store's inventory and ensure that your customers always have access to the products they need, no matter where they are located.



Enable your team to accept returns in-store for online orders



Enable exchange of items purchased online and refunds for payments that is not offered in-store like BNPL and Paypal payments



Use a zebra scanner, mobile tablets or desktops

- To Pick Items
- To Pack Items



Technology infrastructure

SAAS platform, means you don't have to worry about you infrastructure, upgrades, security or maintenance.



State of the art serverless and scalable infrastructure hosted on AWS



Pre-built widgets for your team to take advantage of or build it from scratch using our extendable API's



Choose how you want to implement our product

Flexibility allows you to choose how you want to implement our Inventory availability, store locations and fulfilment types in the frontend of your technology. Use it as part of your existing E-Commerce system or headlessly as a component of your stack.



Flexible API's that allow you to mix and match rules

Our API's allow you to mix and match rules in the frontend or use our backend rules to turn inventory on/off, combine them across your store network or offer specific shipping rules across geography, SKU's, products, customer type, brands etc...



Remove the dependency on multiple systems

Remove the dependency on multiple systems as RANDEMRETAIL offers shipping management, pick up in store, same day delivery, shipping label, custom label and much more.



Reduce technology costs

Reduce your technology cost with our extensive product suite. Choose what you want to use and control your cost with our easy transparent pricing structure.

